

Who Do I Call With A Question or Concern?

St. John the Baptist DHS has developed communication protocols to promote direct, open, and respectful interactions so that problems and concerns can be worked out quickly and efficiently. The communication protocol starts with the employee closest to the situation, as that person will usually have the most information. At times, additional personnel are required to resolve specific situations. Appropriate communication channels for a variety of topics are listed below. St. John's encourages any and all questions from parents regarding school matters.

Classroom/Curriculum and Instruction Questions

Step 1- Classroom Teacher: if not resolved...

Step 2- Department Chairperson, if not resolved...

Step 3- Matthew Artigas, Assistant Principal of Curriculum and Instruction, if not resolved...

Step 4- Biagio Arpino, Building Principal

Behavior, Social Interaction Concerns

Step 1- Classroom Teacher, if not resolved..

Step 2- Guidance Counselor, if not resolved...

Step 3- Claire Gohn, Assistant Principal of Student Services, if not resolved....

Step 4- Biagio Arpino, Building Principal

Medical Concerns

Step 1- School Nurse, if not resolved....

Step 2- Claire Gohn, Assistant Principal of Student Services, if not resolved

Step 3- Biagio Arpino, Building Principal

Athletic Concerns

Step 1- Coach, if not resolved...

Step 2- Athletic Director (boys or girls), if not resolved..

Step 3- Claire Gohn, Assistant Principal of Student Services, if not resolved....

Step 4- Biagio Arpino, Building Principal

After School Activities

Step 1- Club or Activity Moderator, if not resolved....

Step 2- Matthew Artigas, Director of Student Activities

Step 3- Biagio Arpino, Building Principal

Campus Ministry

For concerns related to Campus Ministry, please contact either Mr. Richard Costa or Ms. Jessica Maddalena

Scheduling *** Please note that schedule changes are not accommodated after the September 1st deadline***

Step 1- Guidance Counselor, if not resolved....

Step 2- Donald Kachuba, Director of Guidance, if not resolved...

Step 3- Patrick Harris, Assistant Principal for Scheduling, if not resolved....

Step 4- Biagio Arpino, Building Principal

Technology Questions/Concerns

Please contact Mr. Peter Schaefer, Assistant Director of Technology or Mr. Eric Besendorfer, Director of Technology with questions regarding Plus Portals or other areas related to technology.